



# PolarStar Managed Wireless

THE POWER OF EXPERT IT™

## » WHO WE ARE

As a family-owned and locally-run company since 1981, we understand the needs of small and medium-sized businesses and strive to recognize the unique needs of every single client and provide a solution tailored to each individual organization. Our goal is to exceed our clients' expectations through unparalleled customer service and support, proactive communication, best-in-class innovative solutions, and a long-term commitment to mutually beneficial partnerships. That's the Power of Expert IT!

## » POLAR SYSTEMS AT A GLANCE

- 200+ organizations supported
- 10,000+ users managed
- 2,100+ managed servers and devices
- 530+ managed servers and devices
- 30+ employees
- Oregon-based Network Operations Center

## » PolarStar WiFi-as-a-Service

Open WiFi has become more than a nice to have, it's become a necessity for nearly every company or organization.

### Services included:

- Managed wireless including HW/SW
- Managed firewall including HW/SW
- Guaranteed 3 year technology refresh\*
- Monthly reporting includes visibility to:
  - Data usage reporting
  - Bandwidth utilization reporting
  - Top web activities reporting
  - Airtime utilization
  - Min/Max users per AP
- Updates to firmware
- Remote support for issue resolution
- Third party ISP/connectivity resolution
- Content filtering and application updates
- Installation of separate guest and network access
- Terms and conditions/Acceptable Use Policy splash page included

\*Upon contract renewal